



AGENDA

Introductions

STAFF

GCOMM

State of the Golf Program

Steve Kraft

2009 Recap

2010 Plans

Major Capital Initiatives

New Programs—Pace of Play, Loyalty, etc

Pride in Ownership

Golf Committee

Handicap System Update

Golf Committee

Recognition/Memorial Program

Golf Committee

Player Feedback Process

Golf Committee

Open Discussion

ALL



Pride of Ownership

- *Leave the course better than you found it.*
- *Divots/Ball Marks, Fix them*
- *Trash, there are receptacles on every tee box*
- *Ask others to help, Don't be embarrassed*
- *Treat everyone with respect, it pays dividends*
- *Rake a Bunker, You will feel better*
- *Sand buckets are for filling divots*
- *Respect the property adjacent to the golf course*
- *Treat visitors with respect, most- if not all of us were visitors*
- *Support your local Pro's, take a lesson, buy a club*
- *If you do not take Pride in your Golf Course –don't complain!*
- ***USE PLAYER INPUT PROGRAM for suggestions/feedback!***



Fairfield Handicap System

- Club has sustained authorization by USGA
- Record membership of 1156 players in 09
- 41,000+ rounds posted by members (50%)
- Group adoption continuing to build
- 16 groups using ghinclub.net tools
- 2010 Renewals appear strong
- Why not your group??
- If not now, WHEN?
- Handicap Committee Contacts



Handicap System Update

New Hole Handicap Assessment

- USGA Process and Procedures were followed rigorously
- Over 600 scores (Men's and Ladies') used in analysis
- Key point to remember when looking at the new hole handicap assignments:

A handicap stroke should be an equalizer and should be available on a hole where it most likely will be needed by the higher-handicapped player to obtain a half in singles or four-ball match play. Difficulty in making par on a hole is not an effective indicator of the need



Player Recognition Program

- Current “Memorial” program is inadequate
- Course improvement capital is very tight
- Make this a win/win (donor and club)
- Three situations to consider
 - Unsolicited funds donation
 - Individual recognition
 - Memorials
- We should encourage all three !
- \$5000 min funding level
- Donor approves memorial concept
- Potential projects
 - Professionally constructed bridges (stonework)
 - Commemorative plaque/presentation
 - Donor ideas/concepts
 - Simple investments are also an option



Player Feedback Program

- Trial for 2010 season
- Cards will be placed on carts before each round and also available at each course
- Collection boxes will be placed at each course
- Committee members will gather cards on regular basis
- Committee will analyze input, cover with golf staff and provide timely feedback
 - Directly to person completing card
 - Web site?
 - Glade Sun articles?



Player Feedback Form /Input

- **Player Input**

Brae Crag Dorchester Druid Hills Stonehenge (circle one)

Date played _____ Time out _____ Finish time _____ # of Players _____ (1-4)

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- (circle the # you feel best applies, 1=poor and 5=excellent)

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Comments/Suggestions

Course conditions 1 2 3 4 5

Amenities

Pro shop 1 2 3 4 5

Snack Bar 1 2 3 4 5

Restrooms 1 2 3 4 5

Staff

Pro shop 1 2 3 4 5

Snack Bar 1 2 3 4 5

Starter 1 2 3 4 5

Ranger 1 2 3 4 5

Comments/Suggestions (Use back of card if you need more room)

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- Please leave name and contact # or email if a response is desired.